ERCOT Emergency Response Service (ERS) Parameters

NOTIFICATION	Customers will be notified of an event via email, phone, text and/or electronic signal per customers' instructions and must fully curtail within 30 minutes of start of notification for ERS30 (30 Minute) program and 10 minutes for ERS10 (10 minute) program.	
MINIMUM SIZE	No minimum size; accounts of under 100 kW curtailment will be aggregated.	
PARTICIPATION	4 contract periods starting October, December, April, and June. Each period contains 8 optional time slots: Weekdays: 5-9AM (TP1), 9AM-1PM (TP2), 1-4PM (TP3), 4-7PM (TP4), 7-10PM (TP5) Weekends: 5-9AM (TP6), 3-9PM (TP7), Weekends/nights/all other hours including ERCOT holidays (TP8).	
ENROLLMENT DEADLINE	One month before each contract period (Sept 1, Nov 1, March 1, May 1)	
DISTRIBUTED GENERATION	Can participate independently or in conjunction with Load.	
METERING / DIRECT LOAD CONTROL	Each account must have at least a 15-minute interval or smart meter (per ERCOT) and may also require CPower's metering solution, which provides one-minute usage data. Customers over 1 MW of curtailable load Encouraged to use DLC via CPower's monitoring solutions.	
NUMBER & DURATION OF EVENTS	Customers may be called to curtail load for up to 12 hours per contract period.	
TESTING	At a minimum, a 15 to 30-minute test event will be called once per year absent a successful event deployment.	
CAPACITY PAYMENTS	Customers are paid based upon the clearing price, contract capacity and participation hours.	
SETTLEMENTS	Customers receive payments within 60 days of the end of the contract period.	
COMPLIANCE	Customers must meet their performance obligations during events and test events, and must meet their availability requirements all other committed times.	
CONSEQUENCES OF NON-PERFORMANCE	Availability and performance factors are taken into consideration and can reduce payments.	

Year	ERS10 Events	ERS30 Events
2008	0	n/a
2009	0	n/a
2010	0	n/a
2011	2	n/a
2012	0	0
2013	0	0
2014	1	1
2015	0	0
2016	0	0
2017	0	0
2018	0	0
2019	1	2
2020	0	0
2021*	1	1
Avg.	<1 / year	<1 / year

